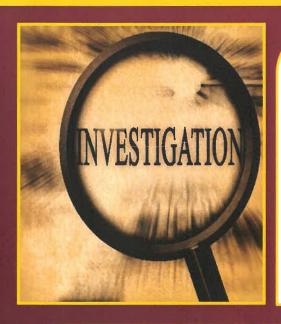


DIVISION OF INSPECTOR GENERAL

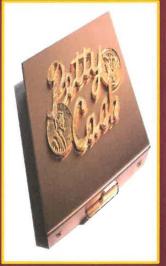
KEN BURKE, CPA
CLERK OF THE CIRCUIT COURT AND COMPTROLLER
PINELLAS COUNTY, FLORIDA

INVESTIGATION OF SOLID WASTE PETTY CASH











Hector Collazo Jr.
Inspector General/Chief Audit Executive

Investigation Team

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JUNE 15, 2017 REPORT NO. 2017-08 Clerk of the County Court Recorder of Deeds Clerk and Accountant of the Board of County Commissioners Custodian of County Funds County Auditor

Division of Inspector General

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June 15, 2017

Mark Woodard, County Administrator Kelsi Oswald, Division Director, Solid Waste Department

The Division of Inspector General's Public Integrity Unit (IG) has completed an investigation of the Solid Waste Petty Cash Fund. The Respondent in this investigation is the Petty Cash Custodian. The following allegations were brought against the Respondent:

- Theft of County funds
- Perjury by false written declaration
- Wire fraud
- Forgery
- False official statement
- Falsification of County records
- Infraction of County Statement of Ethics
- Infraction of County Personnel Rules
- Infraction of County Cash Handling Policies and Procedures
- Infraction of Department Policies and Procedures

To determine whether the allegations were substantiated, we reviewed policies, procedures, and appropriate records. We also interviewed staff and other parties, as needed. Our investigation was performed according to the *Principles and Standards for Offices of Inspector General* and *The Florida Inspectors General Standards Manual* from The Commission for Florida Law Enforcement Accreditation.

Through this investigation, the Division of Inspector General obtained sufficient evidence to **substantiate** the allegations. In addition, the internal controls over petty cash handling need improvement.





Mark Woodard, County Administrator Kelsi Oswald, Division Director, Solid Waste Department June 15, 2017 Page 2 of 2

The recommendations presented in this report may not be all-inclusive of areas where improvement may be needed. Implementation of the recommendations will strengthen the current internal controls.

Furthermore, we are referring the case to the State Attorney for their review and potential prosecution.

We appreciate the full cooperation and assistance of management during our investigation. If you have any questions, please do not hesitate to contact me at 464-8371.

Respectfully Submitted

Hector Collazo Jr

Inspector General/Chief Audit Executive

cc: Ken Burke, CPA, Clerk of the Circuit Court and Comptroller

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INTRODUCTION

Synopsis

On October 31, 2016, The Division of Inspector General initiated an investigation of Solid Waste's petty cash subsequent to irregularities noted during an unannounced petty cash audit conducted on October 4, 2016.

IG investigated the following allegations against the Petty Cash Custodian (Respondent):

- Theft of County funds
- Perjury by false written declaration
- Wire fraud
- Forgery
- False official statement
- Falsification of County records
- Infraction of County Statement of Ethics
- Infraction of County Personnel Rules
- Infraction of County Cash Handling Policies and Procedures
- Infraction of Department Policies and Procedures

During our fieldwork, we obtained direct evidence that support the allegations listed above by:

- Performing a search and seizure of the Respondent's office, in the presence of management. We recovered altered petty cash reimbursement slips, altered mileage reimbursement forms, and original receipts.
- 2. Acquiring every petty cash reimbursement request the Respondent submitted through Oracle Project Unified Solution (OPUS) since becoming the Petty Cash Custodian in 2014.
- 3. Acquiring petty cash records sent to Records Management for storage.
- 4. Interviewing recipients of petty cash reimbursements.
- 5. Interviewing management and the Alternate Custodian.
- 6. Interviewing the Respondent and obtaining a confession.

The Division of Inspector General obtained sufficient evidence to <u>substantiate</u> the allegations. Furthermore, the internal controls over petty cash handling need improvement.

Summary of Investigative Findings

NO.	INVESTIGATIVE FINDINGS CAPTIONS RECOMMENDATIONS	MANAGEMENT RESPONSES	IMPLEMENTATION STATUS
1	Department And County Petty Cash Handling Policies And Procedures Are Not Followed.		
Α	Revise the department cash handling policies and procedures to better reflect the requirements established by the Finance Division.	Concur	In Progress
В	Implement, enforce, and adhere to the established cash handling policies and procedures.	Concur	In Progress
С	Keep and maintain a petty cash activity log as required by the Finance Division Petty Cash And Change Fund Policy And Procedures.	Concur	Not Applicable
D	Establish a quicker turnaround time for petty cash reimbursement. Select a day of the week and instruct employees to present their receipts for reimbursements.	Concur	Not Applicable
E	Establish a method to memorialize cash count spot checks performed by management for audit purposes.	Concur	In Progress
F	Establish a method to memorialize cash count spot checks performed by the Custodian and the Alternate Custodian.	Concur	In Progress
G	Keep the safe and key in a secured location, away from onlookers.	Concur	In Progress
Н	Instruct assigned employees to only access the safe in pairs, for accountability purposes, since the safe also houses the department's Change Fund.	Concur	In Progress
1	Keep and maintain a "safe access log" to capture the date, time, and reason the safe was opened. The log should be monitored/reviewed by management.	Concur	In Progress
J	Establish that only the person who is owed petty cash collects and signs for the funds in the presence of the Custodian.	Concur	Not Applicable
373 K	Consult with the Finance Division to explore other reimbursement methods through OPUS to promote oversight, accountability, and a quicker reimbursement turnaround time.	Concur	In Progress
2	The Respondent Committed Multiple Infractions Under The Personnel Rules.		
V .	Based on the immediate action taken by management and the Respondent resigning, no management recommendation is necessary.	Not Applicable	Not Applicable
3	The Respondent Violated Florida Statutes, Ultimately Violating The Pinellas County Code Of Ethics.		
**	Based on the immediate action taken by management and the Respondent resigning, no management recommendation is necessary.	Not Applicable	Not Applicable

Background



Pinellas County Solid Waste manages the landfill, the waste to energy plant, household hazardous waste collection, waste reduction, and other solid waste management related functions. Through its various services, the department emphasizes public awareness and communication to enable County residents to make educated choices concerning proper management of their solid waste, and to help maintain the quality of life in Pinellas County.

Solid Waste funds are solely committed to support Solid Waste functions. Solid Waste utilizes two funds:

- 1. Revenue & Operating Fund, valued at \$154,839,780 for FY 2016 Adopted budget
- 2. Renewal & Replacement Fund, valued at \$1,170,700 for FY 2016 Adopted budget

In addition to the aforementioned funds, a Solid Waste Petty Cash Fund of \$250 was established prior to 1990 to cover official County business expenses under \$50. On March 5, 2014, the Petty Cash Fund was increased to \$500, which is the maximum allowed by the Finance Division.

Table 1 - Solid Waste I	Fund Allocation by	Function – FY 2016
-------------------------	--------------------	--------------------

	Landfill & Site Operation	Reserves	Transfers	Waste Reduction	Waste To Energy	Total
Revenue & Operating Fund	\$18,216,340	\$39,149,450	\$25,000,000	\$6,010,690	\$66,463,300	\$154,839,780
Renewal & Replacement Fund	\$715,300	\$0	\$0	\$205,400	\$250,000	\$1,170,700

As part of its 2016 Annual Audit Plan, the Division of Inspector General conducted an unannounced audit of Solid Waste's Petty Cash Fund. The purpose of the audit was to gage Solid Waste's compliance with the "Petty Cash and Change Fund Policies and Procedures" established by the Finance Division. The day of the audit, some irregularities transpired which prompted the initiation of an investigation, with the Petty Cash Custodian as the Respondent.

The Respondent was appointed custodian of the Solid Waste Petty Cash Fund in December 2014. On October 4, 2016, our office conducted an unannounced audit of Solid Waste's Petty Cash Fund. The cash count took place in an office adjacent to the Respondent's office, where the safe and petty cash box are located; however, the IG staff and the Alternate Custodian waited a half hour for the Respondent to return with the box and receipts. When the Respondent returned with the items, IG staff proceeded with routine audit questions and with the cash count. During the latter exercise, IG staff noted duplicate receipts presented as

supporting documents. IG staff removed the obvious duplicate receipts; ultimately, the content of the cash box was as follows:

- \$20.92 in cash (the Finance Division policy dictates: "The fund should be reimbursed when approximately 50% of the base fund has been expended.")
- \$175.66 in a pending reimbursement check from the Finance Division (IG staff's cursory review revealed the Respondent had cashed that check from the Finance Division on August 5, 2016.)
- \$187.24 in receipts (which our investigation revealed contained duplicated and fabricated items).

The Solid Waste Petty Cash Fund is in the amount of \$500; the day of the unannounced cash count, IG staff noted \$116.18 worth of receipts missing [\$500-(\$175.66+\$20.92+\$187.24)]. The Respondent explained that the receipts could have been misplaced. IG staff instructed the Respondent to email the missing receipts along with the ones accounted for during the cash count to our office. Following the cash count, the Respondent emailed the outstanding receipts to IG staff as instructed. A cursory review of the receipts emailed and of the petty cash reimbursement requests the Respondent submitted to the Finance Division revealed more irregularities including:

- Missing petty cash reimbursement slips.
- Duplicate petty cash reimbursement slips.
- The Respondent was unable to reconcile the fund.
- The Respondent was unable to effectively explain the missing receipts.
- IG staff obtained evidence that the Respondent cashed the "pending" \$175.66 reimbursement check on August 5, 2016. The Respondent misled IG staff and falsified the true state of the Petty Cash Fund.

Given the above findings, our office opened an investigation; our premise for conducting the investigation were:

- Potential theft of County funds
- Potential perjury by false written declaration
- Potential wire fraud
- Potential forgery
- Potential false official statement
- Potential falsification of County records
- Potential infraction of County Code of Ethics
- Potential infraction of County Personnel Rules
- Potential infraction of County Cash Handling Policies and Procedures
- Potential infraction of Department Policies and Procedures

On October 31, 2016, IG performed a search and seizure of the Respondent's office in the presence of management. Some of the items obtained were altered petty cash slips, original receipts, and petty cash slips. IG also obtained every petty cash reimbursement request the Respondent submitted through OPUS since becoming the Petty Cash Custodian for the department.

IG staff interviewed twenty employees and through the interviews learned about the petty cash reimbursement process at Solid Waste. Quarterly, the Petty Cash Custodian emails every employee to advise the time to submit their mileage reimbursement forms. In order to get reimbursed for mileage through petty cash, the employees fill out the "Pinellas County Government Local In-County Traveling Expenses" form electronically, print it, sign it, and then submit it to their superior for approval. The employees then submit the completed form to the Petty Cash Custodian who collects them for the Director's signature/approval. The employees do not get a copy of the signed form. The petty cash recipients IG interviewed stated the turnaround time for reimbursement is between three weeks to two months.

In the case of other approved expenses under \$50 (i.e., fuel, tolls, car wash, etc.), the employees submit the original receipt to the Petty Cash Custodian, but they do not receive their reimbursement upon submitting the receipt. Some interviewees stated they had to wait between three weeks and two months to get reimbursed; they suggested it was because the funds were low and the Administration Office was waiting for the reimbursement check from the Finance Division to replenish the Petty Cash Fund. The interviewees further explained, once they submit a receipt or mileage reimbursement form to the Custodian, they did not keep a copy of the signed documents for their record; therefore, they could only submit for reimbursement once per transaction. However, our fieldwork revealed the Respondent submitted duplicate receipts and/or mileage reimbursement forms to the Finance Division for petty cash replenishment.

Through the interviews, IG staff found the Respondent often entrusted one employee with the reimbursement funds for a number of his/her co-workers. For instance, if one employee came to collect his/her petty cash reimbursement, the Respondent would give that employee the reimbursements for other employees in their division. The selected employee never knew what the reimbursement was for; the employee was only instructed to sign for his/her co-workers and remit them an envelope with the funds.

Our investigative fieldwork revealed the following:

- 34 instances of signature mismatch, where the petty cash slips were not signed by the traveler or the person who effected the purchase.
- 20 instances of duplicate entries totaling at least \$430.
- At least 25 instances of altered documents, where the petty cash slips, travel forms, and one store receipt have been altered.
- At least 4 instances of forgery.

Consequently, the following laws and policies and procedures were violated:

- Pinellas County Personnel Rules
- Pinellas County Clerk of the Circuit Court Finance Division Petty Cash And Change Fund Policy And Procedures
- Pinellas County Solid Waste Department Petty Cash Policies and Procedures
- Pinellas County Statement of Ethics, due to violation of the following Florida Statutes:
 F.S. 812.014 Theft

- o F.S. 92.525 Perjury by false written declaration
- o F.S. 817.034 Wire Fraud (Florida Communications Fraud Act)
- o F.S. 831.01 Forgery
- o F.S. 837.06 False Official Statement
- o F.S. 839.13 Falsifying Records

On March 3, 2017, IG interviewed the Respondent who ultimately confessed, verbally and in writing, to having taken "petty cash for personal use...." and also stated, "Duplicate receipts were created and some recipient's signatures cut and pasted." As of March 9, 2017, the respondent resigned from County employment.

The Division of Inspector General's investigation obtained sufficient evidence to <u>substantiate</u> the allegations; furthermore, the internal controls over petty cash handling need improvement.

INVESTIGATIVE FINDINGS

1. Department And County Petty Cash Handling Policies And Procedures Are Not Followed.

The Respondent and Solid Waste management have not followed department and County policies and procedures regarding petty cash handling. The Pinellas County Clerk of The Circuit Court Finance Division Petty Cash And Change Fund Policy And Procedures provide guidelines to establish, manage (safeguarding and accountability), replenish, and dissolve petty cash and change funds. The Solid Waste Division also established its internal Standard Operating Procedures (SOPs) for petty cash handling. The following depicts how the aforementioned directives were not followed.

Review of the reimbursement requests the Respondent submitted to the Finance Division show duplicate receipts; IG has evidence the Finance Division issued a reimbursement check to the Respondent for every reimbursement request submitted. Through fieldwork, IG determined that Solid Waste employees don't have an opportunity to submit a petty cash reimbursement more than once. The petty cash reimbursement process is such that the original receipt and/or mileage form is given to the Petty Cash Custodian and no copy or confirmation is given to the employee. The Custodian is ultimately the gate keeper and the person responsible for submitting the reimbursement requests through OPUS. Through interviews with management, IG confirmed there has been no record of any overage to the Solid Waste Petty Cash Fund. IG concludes the Respondent misappropriated the funds received for the duplicate receipts. In addition, the Respondent confessed to having used petty cash funds for personal use.

Section VII.A Guidelines For Petty Cash Expenditures, of the Finance Division Petty Cash And Change Fund Policy And Procedures, states:

"A. All petty cash disbursements must be for an Official County purpose."

In addition, Section VI.A. Responsibility For Funds, of the Finance Division Petty Cash And Change Fund Policy And Procedures, states:

"A. ...All funds should be kept in an approved cash box and in a secure location. Petty cash and change funds should never be commingled. These funds should also not be mixed with personal funds."

By using the petty cash funds for personal use, the Respondent violated the latter section of the policy. During fieldwork, IG acquired original documentation and every electronic petty cash reimbursement request the Respondent submitted to the Finance Division through OPUS. IG noted some of the original copies were different from the copies submitted; the Respondent altered the items prior to and/or post-submission in OPUS.

Section VI.B. Responsibility For Funds, of the Finance Division Petty Cash And Change Fund Policy And Procedures, states:

"B. ...The petty cash custodian should not disburse <u>and</u> receive money on the same transaction."

The custodian should not be signing his/her own petty cash reimbursements. In reviewing the reimbursement requests the Respondent submitted to the Finance Division through OPUS, IG noted a petty cash reimbursement receipt for the Respondent. The receipt was signed by the Respondent only, which constitutes a violation of the aforementioned rule.

Section <u>VII.A Guidelines For Petty Cash Expenditures</u>, of the Finance Division Petty Cash And Change Fund Policy And Procedures, states:

"A. ... A 'PETTY CASH TRANSACTION LOG' should be used to document the disbursement and collection of money from the Petty Cash Fund..."

In addition, Section <u>VIII. B. Reimbursement Of Petty Cash Fund</u>, of the Finance Division Petty Cash And Change Fund Policy And Procedures, states:

"B. When submitting a request for reimbursement to the Finance Division, the attached 'PETTY CASH REIMBURSEMENT REQUEST' [form] should be used. This form indicates the amount of the fund, the total of receipts for expenditures summarized by fund/account/center number, total cash on hand and the total to be reimbursed. A log documenting the disbursement and collection of money should also be provided. The reimbursement request shall be signed by the custodian and the Department Director (or his designee). Individual receipts should be attached to the reimbursement request. Reimbursement will be made by check payable to the authorized custodian."

During fieldwork, IG determined the Petty Cash Transaction Log was not maintained and consequently not submitted with the petty cash reimbursement requests as required by the above directive.

The Solid Waste Petty Cash Fund is in the amount of \$500. Section VIII.A Reimbursement Of Petty Cash Fund, of the Finance Division Petty Cash And Change Fund Policy And Procedures, states:

"A. The fund should be reimbursed when approximately 50% of the base fund has been expended."

In the case of the Solid Waste Petty Cash Fund, the threshold is \$250. On October 4, 2016, when IG staff performed the unannounced cash count, they only found \$20.92 in the box. The IG staff inquired the reason for the delay in fund replenishment, and the Respondent stated the reimbursement request had been submitted to the Finance Division in July 2016 and the check had not come in yet. After further review, IG staff found out the Respondent had cashed the

reimbursement check in question on August 5, 2016. The Respondent did submit the reimbursement request to the Finance Division; however, it was not to timely replenish the Petty Cash Fund as required.

Furthermore, during the search and seizure performed on October 31, 2016, the investigators performed a cash count of the fund and the amount in the box was \$125.59. According to the reimbursement submission request for that period, the Respondent waited until the fund decreased to \$170.06 prior to submitting for replenishment. The employees interviewed stated it would take weeks before they received reimbursement for their expenses. The investigators noted that a significant percentage of the petty cash reimbursements issued to employees were for mileage. Handling these reimbursements through petty cash may not be the most efficient and effective method considering the extended turnaround time.

The bottom of the department's <u>Petty Cash Disbursement Slip</u> reads:

"Money and receipt **MUST** be turned in the same day of Petty Cash Disbursement."

The custodian should be reimbursing the cash to the recipient as they submit their receipts.

Section A. Reimbursing employee for costs incurred, of the Solid Waste Department Petty Cash Policies and Procedures, states:

"3. The Petty Cash Custodian and Petty Cash Recipient [are to] sign where designated on the Petty Cash Disbursement Slip."

IG reviewed the Respondent's reimbursement requests to the Finance Division and interviewed twenty petty cash reimbursement recipients. IG noted the reimbursed funds were not always signed for by the person who incurred the expenses. In some instances, one employee could be signing and receiving petty cash reimbursements for multiple other employees. In addition, IG found evidence of petty cash reimbursement slips and travel reimbursement slips fabricated by the Respondent with forged employee signatures. The Respondent later confessed to cutting and pasting employees' signatures to misappropriate petty cash funds.

Section A. Reimbursing employee for costs incurred, of the Solid Waste Department Petty Cash Policies and Procedures, states:

"5. Disbursement slips will be maintained in the cash box for reconciliation."

During the unannounced cash count performed by the IG on October 4, 2016, there were a total of \$116.18 worth of receipts unaccounted for. In subsequent correspondence, the Respondent stated the receipts, which the Respondent later emailed to IG staff, had been misplaced and commingled with other paperwork. The department directive clearly states the disbursement slips are to be maintained in the cash box for reconciliation.

Section <u>C. Reconcile Petty Cash Fund</u>, of the Solid Waste Department Petty Cash Policies and Procedures, states:

"1. The Petty Cash Custodian and the Alternate Custodian will reconcile the cash against the disbursement slips within the first seven days of every month."

Furthermore, Section VIII.A Reimbursement of Petty Cash Fund, of the Finance Division Petty Cash And Change Fund Policy And Procedures, states:

"A. ...At a minimum each fund should be counted and balanced monthly by the supervisor of the custodian or other designee."

Given the scheme the Respondent was able to devise and from our interviews with the Alternate Custodian and management, IG concludes there was a lack of oversight of the Solid Waste Petty Cash Fund. Management seldom performed spot checks, and when they did, they were scheduled. Consequently, the Respondent had enough time to ensure the Petty Cash Fund balanced at every spot check, which explains management never having record of any shortages.

Overall, the Respondent did not follow the policies and procedures in the following instances:

- The Respondent took petty cash funds for personal use.
- The Respondent did not maintain the Petty Cash Fund at the required minimum amount, consequently causing a delay in employees receiving their reimbursement.
- The Respondent intentionally misguided IG staff at the time of the unannounced cash count on October 4, 2016.
- The Respondent had employees sign and collect petty cash reimbursements other than their own.
- The Respondent forged employees' signatures to falsify reimbursement slips.
- The Respondent submitted duplicate petty cash slips for reimbursement.
- The Respondent fabricated petty cash slips and mileage documents and submitted them for reimbursement.
- The Respondent did not maintain and submit the petty cash logs required by directives.

Management did not follow the policies and procedures in the following instances:

- Management did not perform timely unscheduled cash counts.
- Management established petty cash replenishment thresholds lower than that of the Finance Division. The department's petty cash fund is valued at \$500. Section <u>B.</u> <u>Reimbursing the Petty Cash Fund</u>, of the Solid Waste Department Petty Cash Policies and Procedures, states:
 - "1. Once the money has been depleted to \$100.00 all receipts and disbursement slips must be reconciled..."

Section <u>VIII.A Reimbursement of Petty Cash Fund</u>, of the Finance Division Petty Cash And Change Fund Policy And Procedures, states:

"A. The fund should be reimbursed when approximately 50% of the base fund has been expended."

We recommend management:

- A. Revise the department cash handling policies and procedures to better reflect the requirements established by the Finance Division.
- B. Implement, enforce, and adhere to the established cash handling policies and procedures.
- C. Keep and maintain a petty cash activity log as required by the Finance Division Petty Cash And Change Fund Policy And Procedures.
- D. Establish a quicker turnaround time for petty cash reimbursement. Select a day of the week and instruct employees to present their receipts for reimbursements.
- E. Establish a method to memorialize cash count spot checks performed by management for audit purposes.
- F. Establish a method to memorialize cash count spot checks performed by the Custodian and the Alternate Custodian.
- G. Keep the safe and key in a secured location, away from onlookers.
- H. Instruct assigned employees to only access the safe in pairs, for accountability purposes, since the safe also houses the department's Change Fund.
- I. Keep and maintain a "safe access log" to capture the date, time, and reason the safe was opened. The log should be monitored/reviewed by management.
- J. Establish that only the person who is owed petty cash collects and signs for the funds in the presence of the Custodian.
- K. Consult with the Finance Division to explore other reimbursement methods through OPUS to promote oversight, accountability, and a quicker reimbursement turnaround time.

Management Responses:

- A. Management concurs and has implemented this change. We have eliminated petty cash, but still maintain a change fund.
- B. Management concurs and has implemented this change. We have eliminated petty cash, but still maintain a change fund.
- C. Management concurs, but this recommendation is no longer applicable as we have discontinued the use of petty cash for the Department.
- D. Management concurs, but this recommendation is no longer applicable as we have discontinued the use of petty cash for the Department.
- E. Management concurs and has implemented this change. We have eliminated petty cash, but still maintain a change fund.
- F. Management concurs and has implemented this change. We have eliminated petty cash, but still maintain a change fund.
- G. Management concurs and has implemented this change.
- H. Management concurs and has implemented this change.
- Management concurs and has implemented this change.
- J. Management concurs, but this recommendation is no longer applicable as we have discontinued the use of petty cash for the Department.
- K. Management concurs, and has worked with the Finance Division to process reimbursements through OPUS rather than using petty cash.

2. The Respondent Committed Multiple Infractions Under The Personnel Rules.

Our investigation revealed the Respondent committed multiple infractions under Rule 6 of the Pinellas County Personnel Rules. The Pinellas County Personnel Rules are comprised of a total of eight rules; each address a specific topic in dealing with County employees.

Rule 6 addresses the procedures "for administering discipline and to recommend standard ranges of penalties to promote reasonable consistency in discipline." While effected discipline is "subject to the grievance and appeal procedures…, any classified service employee may be disciplined for just cause." The Respondent is a classified employee.

The Respondent committed the following infractions found in Rule 6:

- <u>D1 Substandard quality or quantity of work</u>: On the day of the unannounced cash count performed by our office on October 4, 2016, IG staff noted the Respondent's lack of organization as none of the paperwork was where it should be. The Petty Cash Fund did not balance that day. The Respondent presented IG staff with duplicate receipts as outstanding reimbursements.
- <u>D3 Failure to perform assigned duties</u>: The Respondent's duty as the Petty Cash Custodian entails issuing approved petty cash reimbursements and maintaining the Petty Cash Fund, neither of which were performed appropriately.
- <u>D9 Intentional falsification of records</u>: The Respondent acknowledged having falsified records in order to cover cash misappropriation.
- <u>D10 Misuse or destruction of property or equipment</u>: The Respondent acknowledged having copied/cut and pasted employees' signatures in order to cover cash misappropriation; County supplies and equipment were used.
- <u>D11 Unauthorized use of County equipment or property</u>: The Respondent acknowledged having copied/cut and pasted employees' signatures in order to cover cash misappropriation; County supplies and equipment were used.
- <u>D12 Violation of written rules, regulations, policies or statutes</u>: By misappropriating
 petty cash funds, the Respondent violated multiple written rules, policies, procedures,
 and statutes (See Investigative Finding No. 1).
- <u>D14 Negligence resulting in serious consequences</u>: The Respondent neglected to perform assigned duties related to the Petty Cash Custodian responsibility resulting in the loss of County funds.

- D18 The misappropriation of County funds, appropriation of County property for personal use, or illegal disposition of County property: The Respondent acknowledged taking petty cash funds for personal use.
- D20 The employee has engaged in conduct unbecoming an employee of the County:
 Based on our findings during this investigation, it is conclusive the Respondent has displayed conduct unbecoming an employee of the County by violating the Pinellas County Code of Ethics and established policies and procedures.
- <u>D35 Violation of Pinellas County Statement of Ethics</u>: Based on our findings during this investigation, it is conclusive the Respondent has violated the County's Statement of Ethics.

On March 3, 2017, IG interviewed the Respondent who ultimately confessed, verbally and in writing, to having taken "petty cash for personal use...." and also stated, "Duplicate receipts were created and some recipient's signatures cut and pasted." As of March 9, 2017, the Respondent resigned from County employment.

The Division of Inspector General has forwarded the case to the State Attorney's Office for their review of the facts for potential prosecution

Based on the immediate action taken by management and the Respondent resigning, no management recommendation is necessary.

3. The Respondent Violated Florida Statutes, Ultimately Violating The Pinellas County Code Of Ethics.

The Respondent violated the following Florida Statutes (F.S.):

- a) F.S. 812.014 Theft
- b) F.S. 92.525 Perjury by false written declaration
- c) F.S. 817.034 Wire Fraud (Florida Communications Fraud Act)
- d) F.S. 831.01 Forgery
- e) F.S. 837.06 False Official Statement
- f) F.S. 839.13 Falsifying Records

The Respondent's new hire paperwork shows acknowledgement of receipt of the Pinellas County Statement of Ethics. The UPS Personnel Rules require that all employees adhere to the Pinellas County Statement of Ethics, which states:

"We, the employees of Pinellas County, as providers of public service; and, in order to inspire confidence and trust, are committed to the highest standards of personal integrity, honesty and competence.

To This End We Will...

Comply with all laws and regulations applicable to the County and impartially apply them to everyone."

a) The Respondent committed theft under F.S. 812.014.

The Respondent violated F.S. 812.014 on every submission of a fictitious or duplicate receipt for reimbursement to the Finance Division. Furthermore, during the interview with IG staff, the Respondent acknowledged, verbally and in writing, having taken petty cash funds for personal use. In order to cover the theft, the Respondent forged employees' signatures and created fictitious mileage reimbursement forms and petty cash receipts.

Florida Statute 812.014 states:

"(1) A person commits theft if he or she knowingly obtains or uses, or endeavors to obtain or to use, the property of another with intent to, either temporarily or permanently: ...(b) Appropriate the property to his or her own use or to the use of any person not entitled to the use of the property... (e) Except as provided in paragraph (d), if the property stolen is valued at \$100 or more, but less than \$300, the offender commits petit theft of the first degree, punishable as a misdemeanor of the first degree, as provided in s. 775.082 or s. 775.083."

b) The Respondent committed perjury by false written declaration under F.S. 92.525.

The Respondent violated F.S. 92.525 by signing and submitting fraudulent reimbursement requests on November 17, 2015, May 6, 2016, and October 14, 2016 to the Finance Division with the statement:

"I certify that I paid the amounts on the attached receipts in accordance with petty cash policy, that each purchase served a public purpose and is acknowledged by a signature of the employee as receipt in cash of the amount stated. I further certify that the fund balance noted is present and has been counted and verified."

The aforementioned statement is also featured in the OPUS system prior to the Respondent submitting the requests to the Finance Division.

Florida Statute 92.525 states:

- "(1) If authorized or required..., by rule of an administrative agency, ...that a document be verified by a person, the verification may be accomplished in the following manner...
- (c) By the signing of the written declaration prescribed in subsection (2).
- (2) A written declaration means the following statement: 'Under penalties of perjury, I declare that I have read the foregoing [document] and that the facts

stated in it are true,' followed by the signature of the person making the declaration, except when a verification on information or belief is permitted by law, in which case the words 'to the best of my knowledge and belief' may be added. The written declaration shall be printed or typed at the end of or immediately below the document being verified and above the signature of the person making the declaration.

(3) A person who knowingly makes a false declaration under subsection (2) is guilty of the crime of perjury by false written declaration, a felony of the third degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084."

c) The Respondent committed wire fraud under F.S. 817.034.

The Respondent violated F.S. 817.034 by knowingly submitting duplicate petty cash receipts for reimbursement electronically through the County's OPUS system. Furthermore, the Respondent confessed to having used petty cash funds for personal use.

Florida Statute 817.034 states:

- "(1)(a) The Legislature recognizes that schemes to defraud have proliferated in the United States in recent years and that many operators of schemes to defraud use communications technology to solicit victims ...
- (b) It is the intent of the Legislature to prevent the use of communications technology in furtherance of schemes to defraud by consolidating former statutes concerning schemes to defraud and organized fraud to permit prosecution of these crimes utilizing the legal precedent available under federal mail and wire fraud statutes.
- (4)(a) Any person who engages in a scheme to defraud and obtains property thereby is guilty of organized fraud, punishable as follows: ...3. If the amount of property obtained has an aggregate value of less than \$20,000, the violator is guilty of a felony of the third degree, punishable as provided in s. 775.082, s. 775.083. or s. 75.084.
- (b) Any person who engages in a scheme to defraud and, in furtherance of that scheme, communicates with any person with intent to obtain property from that person is guilty, for each such act of communication, of communications fraud, punishable as follows: 1. If the value of property obtained or endeavored to be obtained by the communication is valued at \$300 or more, the violator is guilty of a third degree felony, punishable as set forth in s. 775.082, s. 775.083, or s. 775.084."

d) The Respondent committed forgery under F.S. 831.01.

The Respondent violated F.S. 831.01 on every submission of a fictitious receipt for reimbursement to the Finance Division. Furthermore, during the interview with IG staff, the Respondent acknowledged, verbally and in writing, having copied and pasted co-workers' signatures in order to misappropriate petty cash funds for personal use. IG also has

statements from employees affirming the signature on some of their petty cash reimbursement paperwork is not theirs.

Florida Statute 831.01 states:

"Whoever falsely makes, alters, forges or counterfeits a public record, or a certificate, ...in relation to a matter wherein such certificate, return or attestation may be received as a legal proof; ...or discharge for money or ...any receipt for money, ...with intent to injure or defraud any person, shall be guilty of a felony of the third degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084."

e) The Respondent committed false statements under F.S. 837.06.

The Respondent violated F.S. 837.06 by misleading IG staff during the unannounced cash count on October 4, 2016.

According to the records presented to IG staff that day, the receipts in the cash box should have totaled \$303.42; however, only \$187.24 worth of receipts were accounted for. The Respondent explained that the remaining \$116.18 worth of receipts had been misplaced; the IG staff asked the Respondent to provide a copy of all the receipts upon finding them. In a chain of e-mail correspondence dated October 4, 2016 through October 6, 2016, the Respondent provided a series of receipts totaling \$303.42. Towards the end of the correspondence, the Respondent eluded to the fact that the Petty Cash Fund balanced. The IG staff noted that many of the receipts showed evidence of alterations and fabrication; furthermore, they noted that some of the receipts they had seen on site on October 4, 2016 were not part of the email submission.

The Respondent further violated the above statute on every submission of a fictitious receipt for reimbursement to the Finance Division. Prior to submitting a reimbursement request, the Respondent signed the reimbursement request form, which states:

"I certify that I paid the amounts on the attached receipts in accordance with petty cash policy, that each purchase served a public purpose and is acknowledged by a signature of the employee as receipt in cash of the amount stated.

I further certify that the fund balance noted is present and has been counted and verified."

Florida Statute 837.06 states:

"Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his or her official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083."

f) The Respondent committed record falsification under F.S. 839.13.

The Respondent violated F.S. 839.13 by altering and fabricating petty cash slips and travel mileage reimbursement forms in order to hide the misappropriation of County funds. The Respondent's reimbursement submissions to the Finance Division on November 17, 2015, May 6, 2016, and October 14, 2016 show evidence of the altered and fabricated documents. In addition, the receipts provided in the chain of e-mail correspondence previously mentioned show signs of alteration and fabrication.

Florida Statute 839.13 states:

"(1) ... if any... employee... with a public agency,... shall steal, embezzle, alter, corruptly withdraw, falsify or avoid any record, process... or shall knowingly and willfully take off, discharge or conceal any issue,... documents, books,... belonging to any public office within this state;... the person so offending shall be guilty of a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083."

On March 3, 2017, IG interviewed the Respondent who ultimately confessed, verbally and in writing, to having taken "petty cash for personal use...." and also stated, "Duplicate receipts were created and some recipient's signatures cut and pasted." As of March 9, 2017, the Respondent resigned from County employment.

The Division of Inspector General has forwarded the case to the State Attorney's Office for their review of the facts for potential prosecution

Based on the immediate action taken by management and the Respondent resigning, no management recommendation is necessary.



DIVISION OF INSPECTOR GENERAL

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